



COURSE INTRODUCTION

The Square Metre Group (Crowd Safety Training) are proud to offer this industry-leading Ofqual regulated combined spectator and crowd safety qualification package, which is new for 2021.

The combined Level 4 Spectator Safety & The Level 5 Award in Crowd Safety Management (RQF) provides the skills and knowledge to assist you in becoming a top-level safety officer in sports ground around the world.

The newly launched Level 4 Diploma in Spectator Safety is the industry standard for safety officers in The United Kingdom, as recommended by The Sports Ground Safety Authority (SGSA) in the latest version of The Guide to Safety at Sports Grounds (GreenGuide) Version 6. This qualification is rapidly becoming the worlds first choice qualification as more and more countries adopt the Green Guide to formulate their own guidance.

The Level 5 Award in Crowd Safety Management (The Square Metre Group) (RQF) is currently the highest level Ofqual approved qualification in the world. This qualification complements the Level 4 by adding valuable learning in Crowd Modelling, Crowd Dynamics, Crowd Psychology and Crowd Science.

For a limited time only, by signing up for the Level 4 programme, you will receive the Level 5 free of charge (normally £780.00+VAT).



WHO IS THIS SKILLS DEVELOPMENT PROGRAMME FOR?

Typical delegates include those people who intend to work as a safety officer in sports grounds/events across the world.

To undertake this programme, you must be working in an environment where you can be assessed working as a safety officer.

WHAT DOES THE PROGRAMME INCLUDE?

On successful completion of this programme learners will achieve the following:

- QNUK Level 4 Diploma in Spectator Safety (RQF)
- QNUK Level 5 Award in Crowd Safety Management (The Square Metre Group) (RQF)

ENTRY REQUIREMENTS

The entry requirements for this programme will be determined between the training provider and the employer. Typically, the standard would be for a learner to have five GCSEs at Grade C or equivalent. Alternatively, extensive industry experience and acceptable initial assessment scores would be considered.

A good command of the English language is required for this qualification. (Written/Spoken).

HOW LONG DOES THE PROGRAMME TAKE?

The initial workshop is two days, followed by a second workshop for the Level 5 which is three days in length. This programme is for a minimum of 12 months and does require learners to complete an extensive portfolio of evidence.



DOES THIS COURSE FOCUS ONLY ON STADIA?

This programme caters for a plethora of crowded places and publicly accessible locations including, stadia, greenfield sites, city-wide events, road races, football, motor racing and major events such as football/rugby world cups and major athletics tournaments.

- The Level 4 Diploma in Spectator Safety is heavily weighted towards sports stadia.
- The Level 5 Award in Crowd Safety Management is aimed at all types of event.

WHAT IF I WANT TO COMPLETE QUICKER?

Learners may complete units and assignments at a faster pace if they would like. Coaches will assess learners based on their merits and decide in consultation with senior management if a learner can complete in a shorter period of time.

WILL I HAVE A MENTOR?

Our learning development coaches are all industry expert practitioners and operate at the highest level of management world-wide. You will be assigned a coach during induction; this person will mentor you through the programme. Your coach will assist with any on-going questions that you may have.

IS THIS A REGULATED QUALIFICATION?

These qualifications are approved by OFQUAL in England and are registered on the Regulated Qualification Framework (RQF).

www.gov.uk/find-a-regulated-qualification

HOW IS THIS PROGRAMME DELIVERED?

This programme is delivered through a blend of workshops and guided self-study. The programme is assessed by the completion of a portfolio and at least one workplace observation. Although this usually extends to at least two.

Initially, learners are required to attend an online two-day workshop. A further three-day workshop will take place further into the programme. These workshops are designed to be intensive and to deliver a high level of strategic knowledge in a short period of time. During the first workshop, you will be introduced to your online learning portal which contains a wealth of useful documents, and eLearning to support you through the programme. This will be your portfolio to upload evidence

and assignment as you progress. You will be pleased to know that this replaces the need for large bulky folders that can get lost and damaged. Workshops are recorded and stored in your personal learning area for future revision.

A private forum will be made available to you where you can share questions and ideas with our team, and also seek help from other learners on the same programme as you.

Regular touchpoints will be arranged where you will have the opportunity to work with your tutor/mentor to review your work and check that you are progressing in a timely manner.





CAN THIS PROGRAMME BE DELIVERED AT MY WORKPLACE/ ONLINE?

Crowd Safety Training regularly deliver public access and private programmes online and in person across Australia, New Zealand, Asia, Europe, The Middle East and The United States of America.

This combined package workshops delivered anywhere in the world at your premises or online, although observations must take place in person, subject to our standard terms. Please contact us to discuss your requirements in more detail and we will be happy to bespoke the training programme to suit your needs.

DO I NEED TO DO ANY PRE-READING?

There are a number of documents that will assist you throughout this programme. Many of them are in the public domain or part of our ever-growing library; these will be supplied to you through your online portfolio.

We do recommend that you purchase a copy of The Guide to Safety at Sports Grounds Version 6 as this will be essential to your learning.

This is available to purchase directly from The Sports Ground Safety Authority at;

<https://sgsa.org.uk/greenguide>

HOW MUCH IS THE PROGRAMME?

- **Stage One: £1999.00+VAT**
This payment includes all of the workshops for the Level 4/5 plus the tutor support that is required to guide you through the programme.
- **Stage Two: £1499.00+VAT (Assessments)**
This payment covers the live event assessments stage of the programme. Once you are ready for assessment, one of our team will attend up to two live events in the United Kingdom. International assessments are also available but require bespoke pricing, please contact us to discuss this.

PayL8r: We offer finance facilities on stage one payments up to £2000.00 - payment plans are available subject to status over 3, 6, 9 or 12 months for a low interest fee. Visit www.thesquaremetregroup.com/finance-your-course-with-payl8r for more information.

COUNTRY PARTNERS

We are always looking for new partners to work with across the world to promote our courses. We currently work with a number of organisations who host our courses and receive good levels of income and recognition in the process.

Once an agreement has been signed with a country partner, all training courses are arranged by the partner and we will not work with any other lead organisation in the same country. This enables new partners to raise their own profile by promoting crowd safety theory, application and training to their customer base.

If you would like to explore the option of becoming a country partner, then please email

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CROWD SAFETY TRAINING

Delivered by The Square Metre



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